

Building with Confidence: Chase Construction and Netier IT's Partnership

Introducing Chase Construction

Since 2003, Chase Construction has grown into a respected and dependable construction company, delivering projects of varying scale and complexity. Trusted by developers across Australia, Chase is known for award-winning, contemporary buildings with a strong focus on quality, attention to detail, and professional delivery.

Chase operates as a small-to-medium enterprise with fewer than 50 employees. As the business grew, Chase required professional IT knowledge and services to set up and maintain an IT system capable of supporting a small team and ongoing operations.

The Situation

Chase has worked with Netier since at least 2015. The partnership began when Chase identified the need for professional IT services to support the business, with Michael Burke initially acting as the primary point of contact.

At the time, Chase relied on an internal server based at head office, which project teams connected to for data storage. This approach became problematic during a particularly severe, multi-day internet outage. Combined with an ongoing issue, the outage prevented project teams from accessing critical data and highlighted limitations in the existing setup.

Actions and Solutions

Netier has provided end-to-end IT support across the life of Chase's projects. This has included site network setup, emergency help desk assistance, and decommissioning once projects conclude.

One of the most significant initiatives was a major data migration. Following the extended outage, Netier proposed a solution and delivered the migration from start to finish, moving data away from the internal server.

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“After a particularly bad multi-day internet outage which compounded an on-going issue that meant project teams could not access critical data, Netier offered a solution and proceeded to deliver a significant data migration service from start to finish”

Chase Construction Senior Accountant, Vaughan Sweeney



What Sets Netier's Approach Apart

The partnership with Netier has demonstrated the value of having a committed and knowledgeable IT partner. The improvements seen under Netier's account management have been particularly impactful, delivering faster response times, improved efficiency, and higher overall service quality.

Outcome highlights

The partnership with Netier has demonstrated the value of having a committed and knowledgeable IT partner. The improvements seen under Netier's account management have been particularly impactful, delivering faster response times, improved efficiency, and higher overall service quality.

- Improved data storage and access
- Reduced areas of potential failure
- End-to-end IT support across the life of projects
- Improved timeliness, efficiency, and quality of IT support



“This has vastly improved the way Chase store and access data and reduced areas of potential failure.”

Chase Construction Senior Accountant, Vaughan Sweeney



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